

**FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY**

COMPETITIVE SERVICES TARIFF

---

**RATES AND RULES**

GOVERNING THE FURNISHING OF TELEPHONE SERVICE

IN

EXCHANGE AREAS OF ALL OF WYOMING COUNTY, AND PORTIONS  
OF BERKS, BRADFORD, BUCKS, CARBON, CHESTER, COLUMBIA,  
DAUPHIN, LACKAWANNA, LANCASTER, LEHIGH, LUZERNE,  
LYCOMING, MONROE, NORTHAMPTON, SCHUYLKILL, SULLIVAN,  
SUSQUEHANNA, TIOGA, AND YORK COUNTIES  
IN THE STATE OF PENNSYLVANIA

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ISSUED: March 6, 2025

EFFECTIVE: April 1, 2025

by

STATE MANAGER  
GOVERNMENT AND EXTERNAL AFFAIRS  
FRONTIER COMMUNICATIONS  
COMMONWEALTH TELEPHONE COMPANY  
DALLAS, PENNSYLVANIA

**NOTICE**

See Sheet 2

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 59

Telephone – PA P.U.C. No. 500

Fifty-Ninth Revised Sheet 2  
Cancels Fifty-Eighth Revised Sheet 2

LIST OF MODIFICATIONS

This filing increases Caller ID and Call Waiting for Business Services in the Competitive Services Tariff.

**Title Page**

Fifty-Ninth Revised Title Page

**List of Modifications**

Fifty-Ninth Revised Sheet 2

**Check Sheet**

Fifty-Ninth Revised Sheet 3

**Section 5**

Eighth Revised Sheet 2

Eighth Revised Sheet 4

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 59

Telephone – PA P.U.C. No. 500

Fifty-Ninth Revised Sheet 3  
Cancels Fifty-Eighth Revised Sheet 3

**CHECK SHEET**

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Telephone – PA P.U.C. No. 500

Original Sheet 4

**EXPLANATION OF SYMBOLS**

- (C) Indicates Change
- (D) Indicates Decrease
- (I) Indicates Increase

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Telephone – PA P.U.C. No. 500

Original Sheet 5

**GENERAL REGULATIONS**

This Informational Tariff governs the provision of competitive services. In addition to the regulations included herein, the General Regulations contained in Section 1 of the Tariff-Telephone PA P.U.C. No. 23 also apply. The Company may, from time to time, on a minimum of at least one (1) day's notice to the Commission, vary or waive the rates or terms and conditions of any products or services contained herein.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 1

Telephone – PA P.U.C. No. 500

1<sup>st</sup> Revised Sheet 6  
Cancels Original Sheet 6

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Section 1

Product Bundles..... 1

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 4

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 1  
Cancels Original Sheet 1

A. Product Bundles

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital State Unlimited with Essentials 1\*

(C)

The Frontier Digital State Unlimited with Essentials 1 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Flat rate access line with:

Call Waiting ID	Call Waiting/Cancel Call Waiting
Remote Call Forwarding	Touch Tone
Caller ID plus Name	3-Way Calling
Call Forwarding	Automatic Redial
Speed Call 8	Call Return

Optional features will be available to the Digital Phone State Unlimited with Essentials 1 bundle at a special price. The following features are available:

Speed Call 30	Anonymous Call Rejection
Anonymous Call Acceptance	6-Way Calling
Call Trace	Call Forward Plus

The Frontier Digital State Unlimited with Essentials 2\*

(C)

The Frontier Digital State Unlimited with Essentials 2 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Flat rate access line with:

Call Waiting/Cancel Call Waiting	Call Waiting ID
Extended Area Calling	Touch Tone
Caller ID plus Name	3-Way Calling
Call Forwarding	Automatic Redial
Call Return	

Optional features will be available to the Digital Phone State Unlimited with Essentials 2 bundle at a special price. The following features are available:

Speed Call 30	Anonymous Call Rejection
Anonymous Call Acceptance	6-Way Calling
Call Trace	Call Forward Plus
Remote Call Forwarding	

\* This service offering is limited to all existing subscribers at their existing locations.

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 4

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 2  
Cancels Original Sheet 2

A. Product Bundles (continued)

Product (continued)

Frontier Digital State Unlimited with Essentials 3\*

(C)

The Frontier Digital State Unlimited with Essentials 3 is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Flat rate access line with:

Speed Call 8	Call Waiting/Cancel Call Waiting
Automatic Redial	Touch Tone
Caller ID plus Name	Call Waiting ID
Call Forwarding	

Optional features will be available to the Digital Phone State Unlimited with Essentials 3 bundle at a special price. The following features are available:

Speed Call 30	Anonymous	Call Rejection
Anonymous Call Acceptance		6-Way Calling
Call Trace		Call Forward Plus
Remote Call Forwarding		3-Way Calling
Call Return		

Regulations

- a. The Frontier Digital State Unlimited with Essentials 1, Frontier Digital State Unlimited with Essentials 2, and Frontier Digital State Unlimited with Essentials 3 bundles are available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. No discounts are provided to subscribers that do not use all the features or have some features turned off.

\* This service offering is limited to all existing subscribers at their existing locations.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 4

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 3  
Cancels Original Sheet 3

A. Product Bundles (continued)

Product (continued)

Rates

	<u>Monthly Rate</u>	
Digital Phone State Unlimited with Essentials 1*	\$33.99	(C)
One Optional Feature	5.99	
Two Optional Features	7.99	
Three Optional Features	9.99	
All listed features	12.99	
Digital Phone State Unlimited with Essentials 2*	\$26.99	(C)
One Optional Feature	5.99	
Two Optional Features	7.99	
Three Optional Features	9.99	
All listed features	12.99	
Digital Phone State Unlimited with Essentials 3*	\$23.99	(C)
One Optional Feature	5.99	
Two Optional Features	7.99	
Three Optional Features	9.99	
All listed features	12.99	

\* This service offering is limited to all existing subscribers at their existing locations. (C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 38

Telephone – PA P.U.C. No. 500

Section 1  
Third Revised Sheet 4  
Cancels Second Revised Sheet 4

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>	
<u>EZ Answer</u> : - Grandfathered as of May 6, 2019	\$51.41	(C)
Primary Line		
Secondary Line		
Caller ID		
Custom Calling Features*		
200 Minutes of Long Distance Usage**		
<u>EZ Minutes</u> : - Grandfathered as of May 6, 2019	\$71.71	(C)
Primary Line		
Secondary Line		
Caller ID		
Custom Calling Features*		
800 Minutes of Long Distance Usage**		
<u>EZ Connect</u> : - Grandfathered as of May 6, 2019	\$81.39	(C)
Primary Line		
Secondary Line		
Caller ID		
Custom Calling Features*		
Epix Dial-Up**		
800 Minutes of Long Distance Usage**		
<u>EZ Stream</u> : - Grandfathered as of May 6, 2019	\$101.71	(C)
Primary Line		
Secondary Line		
Caller ID		
Custom Calling Features*		
Jack Flash DSL**		
800 Minutes of Long Distance Usage**		

\* Custom calling features included are: Call Waiting, Call Forwarding, Three-Way Conference, Repeat Call, Speed Dial.

\*\* Provided for informational purposes only; long distance provided by CLD.

\*\*\*\* Regulated component of bundles listed equals \$41.00

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 2

Telephone – PA P.U.C. No. 500

Section 1  
1<sup>st</sup> Revised Sheet 5  
Cancels Original Sheet 5

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>	
<u>Single Line Bundle:</u> ** +	\$29.33	(D)
Primary Line with:		
• Caller ID		
• Call Waiting		
• Six (6) 411 National D/A calls		
• Choice of three (3) Calling Features*		
<u>Two Line Bundle:</u> ** +	\$36.31	(D)
Primary Line with:		
• Caller ID		
• Call Waiting		
• Six (6) 411 National D/A calls		
• Choice of three (3) Calling Features*		
Secondary Line		

\* Custom calling features offered include: Call Forwarding, Three-Way Calling, Repeat Call, Speed Dial, Priority Call, Personal Ringing, Select Call forward.

\*\* Contingent upon purchase of block of long distance minutes from CLD; provided for informational purposes only.

+ Services grandfathered effective November 1, 2010.

(D) INDICATES DECREASE

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 38

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 6  
Cancels Original Sheet 6

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Digital Phone Bundle: - Grandfathered as of May 6, 2019

\$24.99\*\*

(C)

Primary Line with:

- Call Forward Busy; No Answer
- Call Waiting
- Caller ID with Name
- Message Waiting Indicator

Regulations

- a. Digital Phone Bundle is available where technically feasible.
- b. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
- c. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Non-payment or partial payment of bill may result in the removal bundled service.
- e. Additional features may be added or deleted without service order charge; addition features may be eligible for discount during bundle term ranging from 1 to 2 years.
- f. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharge and taxes will apply.

\*\* Contingent upon subscription to unlimited long distance plan; terms and conditions of unlimited long distance available at [www.ctco.com/residential/longdist.html](http://www.ctco.com/residential/longdist.html)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Sixth Revised Sheet 7  
Cancels Fifth Revised Sheet 7

A. Product Bundles (continued)

Product (continued)

Digital Phone Bundle: - Grandfathered as of May 6, 2019

	<u>Monthly Rate</u>	
<u>Digital Phone Enhanced Feature Package:</u>	\$7.49	(I)
Return Call	Caller ID; w/Name	
Repeat Call	Call Block	
Call Forwarding	Call Forward Busy; Don't Answer	
3- Way Calling	Call Waiting	
Speed Calling	Select Call Forward	
Call Forward Deluxe	Personal Ringing	

The Digital Phone Enhanced Feature Package is a multi- feature package available to subscribers of the Digital Phone Bundle for the monthly rate listed above.

	<u>Monthly Rate</u>
<u>Digital Phone Stay Connected:</u>	\$9.99

Stay Connected is a seasonal offering allows the Digital Phone subscriber to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
- A re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- Customer's line will be available for 911 calls only at the time of suspension.
- The time that the customer is on the "Stay Connected" seasonal service will count for the fulfillment of the contract time.
- Customer will be removed from the stay connected discount after the nine month period if no date is given.
- The cost of the service includes the subscriber line charge.
- This service does not change any other terms and conditions of the product.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Supplement No. 38

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 8  
Cancels Original Sheet 8

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Digital Phone X Bundle: - Grandfathered as of May 6, 2019

\$24.99\*\*

(C)

Primary Line with:

- Speed Calling
- Call Forward Busy; No Answer
- Call Waiting
- Caller ID with Name

Regulations

- a. Digital Phone Bundle is available where technically feasible.
- b. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
- c. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Non-payment or partial payment of bill may result in the removal bundled service.
- e. Additional features may be added or deleted without service order charge; additional features may be eligible for discount during bundle term ranging from 1 to 2 years.
- f. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

\*\* Contingent upon subscription to an unlimited long distance plan, which may include a monthly discount; terms and conditions of unlimited long distance available on the Company's website.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 9  
Cancels Original Sheet 9

h. Product Bundles (continued)

Product (continued)

Monthly Rate

Digital Phone Bronze +

\$19.99\*\*

Primary Line with:

- Call Waiting
- Caller ID with Name

Regulations

(C)  
(C)

- i. Digital Phone Bronze is grandfathered service limited to existing subscribers at existing locations.
- b. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
- c. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Non-payment or partial payment of bill may result in the removal of the bundled service.
- e. Additional features may be added or deleted without service order charge.
- f. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- j. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

\*\* Contingent upon subscription to an unlimited long distance plan, which may include a monthly discount; terms and conditions of unlimited long distance available on the Company's website.

+ This product previously called Digital Phone Essentials

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 10  
Cancels First Revised Sheet 10

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Digital Phone Essentials\* +

\$18.99\*\*

Primary Line with:

- Speed Calling

(C)  
(C)

Regulations

- Digital Phone Essentials is available where technically feasible.
- Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
- Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- Non-payment or partial payment of bill may result in the removal of the bundled service.
- Additional features may be added or deleted without service order charge.
- No discounts are provided to subscribers that do not use all the features or have some features turned off.
- Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

\*\* Contingent upon subscription to an unlimited long distance plan, which may include a monthly discount; terms and conditions of unlimited long distance available on the Company's website.

+ See Digital Phone Bronze for a grandfathered bundled service previously known by this product name.

\* This service offering is limited to all existing subscribers at their existing locations.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 11  
Cancels Original Sheet 11

1. Product Bundles (continued)

Product (continued)

Two Line Bundle:  
Two Business Lines  
DSL \*\*  
Custom Calling Features\*

Three Line Bundle:  
Three Business Lines  
DSL \*\*  
Caller ID  
Custom Calling Features\*

(C)

Four Line Bundle:  
Four Business Lines  
DSL \*\*  
Caller ID  
Custom Calling Features\*

(C)

Six Line Bundle:  
Six Business Lines  
DSL \*\*  
Caller ID  
Custom Calling Features\*

(C)

Rates

Rates for business bundles are based on the rate group classification of the exchange in which the business is located. (Rate groups are contained in CTC Co Tariff Telephone PA PUC No. 24, sheets 3 through 4A)

<u>Bundle Option</u>	(Informational)	<u>Rate Group Classification</u>		
		<u>1</u>	<u>2-3</u>	<u>4-6</u>
Two Line Bundle		\$ 66.49	\$ 71.49	\$ 81.49
Regulated Component		34.06	36.36	45.81
Three Line Bundle		87.24	92.24	102.24
Regulated Component		49.59	53.34	69.22
Four Line Bundle		97.99	102.99	117.99
Regulated Component		68.12	73.12	91.62
Six Line Bundle		124.49	134.49	154.49
Regulated Component		101.18	108.68	136.43

\* Custom calling features included are: Call Waiting, Call Forwarding, Three-Way Conference, Repeat Call, Speed Dial.

(C)

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 12  
Cancels First Revised Sheet 12

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Frontier Business Unlimited

\$ 35.00 \*\*

Business Unlimited is a bundled offering available to business customers that subscribe to a maximum of ten single party business lines per customer location. The bundle includes the following components: one basic business access line and a combination of local features.

Business line with:

- Call Forward
- Choice of 3 Features from Business All In Feature Package
- \*\*\*\*
- \*\*\*\*
- \*\*\*\*

Regulations

(C)

- a. Business Unlimited is available where technically feasible.
- b. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
- c. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Non-payment or partial payment of bill may result in the removal bundled service.
- e. Additional features may be added or deleted without service order charge; additional features may be eligible for discount during bundle term ranging from 1 to 3 years.
- f. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

Monthly Rate

Frontier Business All In Feature Bundle

\$ 4.99

Automatic Busy Redial	Automatic Call Return
Select Call Rejection (where available)	Speed Call
Call Forward Busy/No Answer	Call Forward Busy Line Fixed
Call Forward Busy/No Answer Fixed	Call Forward No Answer Fixed
Call Waiting/Cancel Call Waiting	Distinctive Ring
Three Way Calling	VIP Alert (where available)

The Frontier Business All in Feature Package is a multi- feature package available to subscribers of the Frontier Business Unlimited Package for the monthly rate listed above.

\*\* Contingent upon subscription to an unlimited long distance plan, which may include a monthly discount; terms and conditions of unlimited long distance available on the Company's website.

(C) INDICATES CHANGE

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 13  
Cancels First Revised Sheet 13

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Frontier Business Essentials

\$ 39.99 \*\*

Frontier Business Essentials is a package offering available to business customers. The package includes one basic business access line and a combination of enhanced calling features.

Business line with:

- Call Forward
- Choice of 2 Features from Business All In Feature Package
- \*\*\*
- \*\*\*
- Call Waiting

(C)

Regulations

- a. Frontier Business Essentials is available where technically feasible.
- b. Features provided subject to individual service regulations as specified in the applicable sections of the tariff.
- c. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Non-payment or partial payment of bill may result in the removal bundled service.
- e. Additional features may be added or deleted without service order charge; additional features may be eligible for discount during bundle term ranging from 1 to 3 years.
- f. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.

Frontier Business Essentials Enhanced Feature Package:

\$3.99 \*

Return Call  
3 Way Calling  
Speed Calling

Busy Call Redial (where available)  
Call Forward Variable (where available)

The Frontier Business Essentials Enhanced Feature Package is a multi- feature package available to subscribers of the Frontier Business Essentials Package for the monthly rate listed above.

\* This service to be grandfathered effective November 1, 2010

\*\* Contingent upon subscription to an unlimited long distance plan, which may include a monthly discount; terms and conditions of unlimited long distance available on the Company's website.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 2

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 14

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>
<u>Frontier Business All In Feature Bundle</u>	\$ 4.99
Automatic Busy Redial	Automatic Call Return
Select Call Rejection (where available)	Speed Call
Call Forward Busy/No Answer	Call Forward Busy Line Fixed
Call Forward Busy/No Answer Fixed	Call Forward No Answer Fixed
Call Waiting/Cancel Call Waiting	Distinctive Ring
Three Way Calling	VIP Alert (where available)
Caller ID with Name and Number	

The Frontier Business All in Feature Package is a multi- feature package available to subscribers of the Frontier Business Unlimited Package for the monthly rate listed above.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 15  
Cancels Original Sheet 15

A. Product Bundles (continued)

Product (continued)

Monthly Rate

<u>Frontier Business Nationwide Unlimited Service II (First Line)</u>	\$52.99
<u>Each additional Business Nationwide Unlimited Service II Line</u>	\$46.99

Frontier Business Nationwide Unlimited Service II is a bundled offering available to business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The package includes one basic business access line and a combination of enhanced calling features.

Business line with:

- Choice of 6 Features from Business All In Feature Package listed below
- Call Forwarding Busy/No Answer
- Caller ID with Name and Number
- 

(C)

Regulations

- a. Frontier Business Nationwide Unlimited Service II is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Frontier Business Nationwide Unlimited Service II includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of basic local service.
- d. Customers may add or delete any features offered within the bundle without incurring a service charge.
- e. The bundle rate will appear as a single line item on the customer's bill.
- f. The bundles are offered on a month to month basis.
- g. The bundle cannot be used in association with a Residential Line, PBX service, Remote Call Forwarding service, ISDN service, Toll Free service, or Foreign Exchange services.
- h. Up to eleven additional bundles can be purchased at the rate specified under Rates.
- i. Customers may select any six features in the Frontier Business All In Feature Package for no extra charge.
- j. Customers purchasing the Frontier Business All in Feature Package may select any or all of the features listed in that package.

(C) INDICATES CHANGE

Issued: April 2, 2014

Effective: April 18, 2014

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 3

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 16

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>	
<u>Frontier Business All In Feature Bundle</u>	\$ 4.99	Per Line
Repeat Call	Return Call	
Select Call Rejection (where available)	Speed Calling 8 Number	
Call Forward Busy/Don't Answer	Call Forward Busy	
Call Forward No Answer Fixed	Select Call Forwarding	
Call Waiting/Cancel Call Waiting	Personal Ringing Service	
Three Way Calling	Priority Call	
Call Forwarding	Selective Call Acceptance	
Select Forward	Repeat Call	
Call Block	Multiline Hunt Service	

The Frontier Business All In Feature Package is a multi- feature package available to subscribers of the Frontier Business Nationwide Unlimited Service II for the monthly rate listed above.

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Supplement No. 31

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 17  
Cancels First Revised Sheet 17

A. Product Bundles (continued)

Product (continued)

Monthly Rate

<u>Frontier Business Nationwide Unlimited Service III** (First Line)</u>	\$ 45.99	(C)
<u>Each additional Business Nationwide Unlimited Service III Line</u>	\$ 36.99	

Frontier Business Nationwide Unlimited Service III is a bundled offering available to business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The package includes one basic business access line and a combination of enhanced calling features.

Business line with:

- Choice of 4 Features from Business All In Feature Package listed below
- Call Forwarding Busy/No Answer
- Caller ID with Name and Number

Regulations

- a. Frontier Business Nationwide Unlimited Service III is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Frontier Business Nationwide Unlimited Service III includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of basic local service.
- d. Customers may add or delete any features offered within the bundle without incurring a service charge.
- e. The bundle rate will appear as a single line item on the customer's bill.
- f. The bundles are offered on a month to month basis.
- g. The bundle cannot be used in association with a Residential Line, PBX service, Remote Call Forwarding service, ISDN service, Toll Free service, or Foreign Exchange services.
- h. Up to eleven additional bundles can be purchased at the rate specified under Rates.
- i. Customers may select any four features in the Frontier Business All In Feature Package for no extra charge.
- j. Customers purchasing the Frontier Business All in Feature Package may select any or all of the features listed in that package.

\*\*This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

(C)

(C) INDICATES CHANGE

Issued: December 18, 2017

Effective: December 20, 2017

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 3

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 18

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>	
<u>Frontier Business All In Feature Bundle</u>	\$ 4.99	Per Line
Repeat Call		Return Call
Select Call Rejection (where available)		Speed Calling 8 Number
Call Forward Busy/Don't Answer		Call Forward Busy
Call Forward No Answer Fixed		Select Call Forwarding
Call Waiting/Cancel Call Waiting		Personal Ringing Service
Three Way Calling		Priority Call
Call Forwarding		Selective Call Acceptance
Select Forward		Repeat Call
Call Block		Multiline Hunt Service

The Frontier Business All In Feature Package is a multi- feature package available to subscribers of the Frontier Business Nationwide Unlimited Service III for the monthly rate listed above.

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INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 31

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 19  
Cancels Original Sheet 19

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Frontier Business Local Unlimited II \*\*

\$ 35.99

(C)

Frontier Business Local Unlimited II is a bundled offering available to business customers. In each bundle, customers may select any or all of the following services and features:

Business line with:

- Choice of 2 Features from Business All In Feature Package listed below

Regulations

- a. Frontier Business Local Unlimited II is available where technically feasible.
- b. The bundles are offered on a month to month basis.
- c. The bundle cannot be used in association with a Residential line, PBX service, or ISDN service.
- d. Customers may select any two features in the Frontier Business All In Feature Package for no extra charge.
- e. Customers purchasing the Frontier Business All in Feature Package may select any or all of the features listed in that package.

\*\*This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

(C)

(C) INDICATES CHANGE

Issued: December 18, 2017

Effective: December 20, 2017

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 20  
Cancels Original Sheet 20

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>	
<u>Frontier Business All In Feature Bundle</u>	\$ 4.99	
Repeat Call		Return Call
Select Call Rejection (where available)		Speed Calling 8 Number
Call Forward Busy/Don't Answer		Call Forward Busy
Call Forward No Answer Fixed		Select Call Forwarding
Call Waiting/Cancel Call Waiting		Personal Ringing Service
Three Way Calling		Priority Call
Call Forwarding		Selective Call Acceptance
Select Forward		Repeat Call
Call Block		Multiline Hunt Service
Caller ID with Name and Number		(C)

The Frontier Business All In Feature Package is a multi- feature package available to subscribers of the Frontier Business Local Unlimited II for the monthly rate listed above.

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Section 1  
First Revised Sheet 21  
Cancels Original Sheet 21

A. Product Bundles (continued)

Product (continued)

Monthly Rate

Frontier Business Local Unlimited III \*\*

\$ 28.99

(C)

Frontier Business Local Unlimited III is a bundled offering available to business customers. In each bundle, customers may select any or all of the following services and features:

Business line with:

- Choice of 1 Features from Business All In Feature Package listed below

Regulations

- a. Frontier Business Local Unlimited III is available where technically feasible.
- b. The bundles are offered on a month to month basis.
- c. The bundle cannot be used in association with a Residential line, PBX service, or ISDN service.
- d. Customers may select any feature in the Frontier Business All In Feature Package for no extra charge.
- e. Customers purchasing the Frontier Business All in Feature Package may select any or all of the features listed in that package.

\*\*This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

(C)

(C) INDICATES CHANGE

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Supplement No. 15

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 22  
Cancels Original Sheet 22

A. Product Bundles (continued)

Product (continued)

	<u>Monthly Rate</u>
<u>Frontier Business All In Feature Bundle</u>	\$ 4.99
Repeat Call	Return Call
Select Call Rejection (where available)	Speed Calling 8 Number
Call Forward Busy/Don't Answer	Call Forward Busy
Call Forward No Answer Fixed	Select Call Forwarding
Call Waiting/Cancel Call Waiting	Personal Ringing Service
Three Way Calling	Priority Call
Call Forwarding	Selective Call Acceptance
Select Forward	Repeat Call
Call Block	Multiline Hunt Service
Caller ID with Name and Number	

(C)

The Frontier Business All In Feature Package is a multi- feature package available to subscribers of the Frontier Business Local Unlimited III for the monthly rate listed above.

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Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 23  
Cancels First Revised Sheet 23

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Essentials\*

(C)

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited local calling and a combination of local features.

Flat rate access line with:

Call Waiting ID	Call Waiting/Cancel Call Waiting
Extended Area Calling (where applicable)	Touch Tone
Caller ID plus Name	

Optional features will be available to the Digital Phone Essentials bundle at a special price. The following features are available:

Three Way Calling	Call Forward
Automatic Busy Redial	Speed Call 8 or 30
Call Return	Distinctive Ring
Anonymous Call Rejection	Call Waiting
Call Forward Variable or Fixed	Call Forward Busy
Selective Call Forwarding	Selective Call Rejection
Selective Call Acceptance	Priority Ring

Regulations

- a. The Frontier Digital Phone Essentials is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. No discounts are provided to subscribers that do not use all the features or have some features turned off.

\* This service offering is limited to all existing subscribers at their existing locations.

(C)

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Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Sixth Revised Sheet 24  
Cancels Fifth Revised Sheet 24

A. Product Bundles (continued)

Frontier Digital Phone Essentials\* (continued)

(C)

Stay Connected<sup>1</sup> – Grandfathered as of June 12, 2020

Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
2. Customer's line will be available for 911 calls only at the time of suspension.
3. The time that the customer is on the "Stay Connected" Seasonal Offering will count for the fulfillment of the contract time.
4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
5. The cost of the service includes the Subscriber Line Charge.
6. This service does not change any other terms and conditions of the product.
7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

Rates and Charges

Monthly Rate

Frontier Digital Phone Essentials	\$21.99
Feature Pack	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Third Revised Sheet 25  
Cancels Second Revised Sheet 25

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Unlimited\*

The Frontier Digital Phone Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line, Unlimited local calling and a combination of local features.

(C)

Flat rate access line with:

Automatic Busy Redial	Call Waiting ID
Caller ID - Name and Number	Speed Call 8
Call Waiting/Cancel Call Waiting	Call Return

Optional features will be available to the Digital Phone Unlimited bundle at a special price. The following features are available:

Call Waiting	Three Way Calling
Call Forward	Speed Call 30
Distinctive Ring	Anonymous Call Rejection
Priority Ring	Call Forward Variable or Fixed
Call Forward Busy	Selective Call Forwarding
Selective Call Rejection	Selective Call Acceptance

Regulations

- a. The Frontier Digital Phone Unlimited Service is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- h. Nonrecurring Service Order Charges do not apply.

\* This service offering is limited to all existing subscribers at their existing locations.

(C)

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Telephone – PA P.U.C. No. 500

Section 1  
Sixth Revised Sheet 26  
Cancels Fifth Revised Sheet 26

A. Product Bundles (continued)

Frontier Digital Phone Unlimited\* (continued)

(C)

Stay Connected<sup>1</sup> – Grandfathered as of June 12, 2020

Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Unlimited while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Offering will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the Subscriber Line Charge.
7. This service does not change any other terms and conditions of the product.
8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

Rates and Charges

Monthly Rate

Frontier Digital Phone Unlimited	\$31.99
Feature Pack	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

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Section 1  
Third Revised Sheet 27  
Cancels Second Revised Sheet 27

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Unlimited Plus\*

(C)

The Frontier Digital Phone Unlimited Plus is a package offering available to residential customers that subscribe to flat rate service. The package includes two basic Flat Rate Access Line, Unlimited local calling and a combination of local features.

Flat rate access line with:

Automatic Busy Redial	Call Waiting ID
Caller ID - Name and Number	Speed Call 8
Call Waiting/Cancel Call Waiting	Call Return

Optional features will be available to the Digital Phone Unlimited Plus bundle at a special price. The following features are available:

Call Waiting	Three Way Calling
Call Forward	Speed Call 30
Distinctive Ring	Anonymous Call Rejection
Priority Ring	Call Forward Variable or Fixed
Call Forward Busy	Selective Call Forwarding
Selective Call Rejection	Selective Call Acceptance

Regulations

- a. The Frontier Digital Phone Unlimited Plus Service is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the bundled service. Upon disconnection of any bundle component, remaining components will be billed at individual tariffed rates.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. No discounts are provided to subscribers that do not use all the features or have some features turned off.
- h. Nonrecurring Service Order Charges do not apply.

\* This service offering is limited to all existing subscribers at their existing locations.

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Section 1  
Sixth Revised Sheet 28  
Cancels Fifth Revised Sheet 28

A. Product Bundles (continued)

Frontier Digital Phone Unlimited Plus\* (continued)

(C)

Stay Connected<sup>1</sup> – Grandfathered as of June 12, 2020

Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Unlimited Plus while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.

1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
3. Customer's line will be available for 911 calls only at the time of suspension.
4. The time that the customer is on the "Stay Connected" Seasonal Offering will count for the fulfillment of the contract time.
5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
6. The cost of the service includes the Subscriber Line Charge.
7. This service does not change any other terms and conditions of the product.
8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

Rates and Charges

Monthly Rate

Frontier Digital Phone Unlimited Plus	\$31.99
Feature Pack	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 29  
Cancels First Revised Sheet 29

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Simply Unlimited Service \*\*

(C)

Frontier Simply Unlimited Service is a package offering available to Business customers that subscribe to a maximum of twelve One-Party Business Lines per customer location. The bundle also includes the Subscriber Line Charge and the Access Recovery Surcharge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

One Flat Rate Business Access Line  
Extended Area Calling (where applicable)  
Call Forwarding Busy/Don't Answer  
Caller ID - Name

Eight Features from the Feature Package listed below

Frontier Business All in Feature Package

Call Waiting/Cancel Call Waiting	Three Way Calling
Multiline Hunt Service	Speed Call 8 or 30
Distinctive Ring	Anonymous Call Block
Priority Call	Call Transfer
Special Call Acceptance	Caller ID Blocking
*69	Busy Redial
Call Forwarding	Call Forwarding – Busy Line
Call Waiting ID	Select Call Forwarding
Call Block	Call Forwarding Don't Answer

Regulations

1. The Frontier Simply Unlimited Service is available where technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Simply Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the package may result in disconnection of your basic local service.

(C)

\*\*This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

Issued: December 18, 2017

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
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Section 1  
First Revised Sheet 30  
Cancels Original Sheet 30

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Simply Unlimited Service (cont'd)\*\*

(C)

Regulations

5. Customers may add or delete any features offered in the package without a service order charge.
6. The bundle will appear as a single line item on the customer's bill.
7. The package cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
8. The bundles are offered on a month-to-month basis.
9. Bundles four through twelve are given an additional discount.

Rates and Charges

1. The Interstate Subscriber Line charge and the Access Recovery charge are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the package rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the package.

	<u>Monthly Rate</u>
Frontier Simply Unlimited Service (Lines 1 to 3)	\$48.99
Each Additional Package (Lines 4 to 12)	\$33.99
Frontier Business All in Feature Package	\$4.99

\*\* This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

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Section 1  
Original Sheet 31

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier OneVoice

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

**Basic Bundle**

Single Party Flat Rate Access Line  
Call Forwarding Busy/No Answer  
Unlimited Extended Area Service  
Call Waiting/Cancel Call Waiting  
Caller ID  
Anonymous Call Rejection  
Call Forward  
Multi-line Hunting  
3-Way Calling

**Premium Feature Package**

Call Return (\*69)  
Call Transfer  
Distinctive Ring  
Busy Number Redial (\*66)  
Priority Call  
Selective Call Forward  
Selective Call Acceptance  
Selective Call Rejection  
Speed Call 30

Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
3. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

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Supplement No. 46

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 32  
Cancels Original Sheet 32

A. Product Bundles

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier OneVoice (cont'd)

Regulations (cont'd)

4. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered in the package without a service order charge.
6. The bundle will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, Remote Call Forwarding Service, ISDN Service, Centrex, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month, one, two or three year term basis.

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Rates and Charges

1. Applicable surcharges and taxes will be billed separately from and are in addition to the package rate.
2. New customers will incur a nonrecurring charge up to \$95.00, per account. This charge supersedes the Initial Order and Connection Charges.

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Monthly Rate

Monthly Rate Basic Bundle	\$44.99
Term Price with a 1, 2, or 3 year commitment	\$29.99
Premium Feature Package	\$9.99

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Supplement No. 5

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 33

A. Product Bundles

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

ISDN - Primary Rate Interface (ISDN-PRI) Bundle

General

Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Bundle Service is an optional business package that provides a digital trunk with 23 B-channels for circuit switched voice and data and 1 D-Channel for signaling plus Caller ID and the option of Direct Inward Dialing (DID) numbers.

Regulations

1. ISDN PRI Bundle Service is available where technically feasible.
2. The bundles are offered for 2-, 3- and 5-year term commitments. A termination fee of 50% of the Recurring Charges will incur for the remainder of the term commitment period.
3. A customer may convert an existing term commitment to a new term commitment prior to the completion of the existing term without penalty. The customer will be charged a Subsequent Activity Charge for the change and will pay the current rates in effect for the term commitment chosen.
4. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. For PRIs served from an alternate central office, the normal PRI rates will apply in addition to the charges for Special Transport Termination and Special Transport (Mileage).
5. ISDN-PRI customers who are served from a foreign node may request to have their service provided from their local central office when facilities become available at that office. The Initial Service Ordering Charge and nonrecurring charges for T-1s and ports will be applicable, and termination charges will not apply on that transfer provided that the quantity of T-1s and ports are preserved. Customers who choose to continue service from a foreign node will be subject to the monthly rate for interoffice facilities. In addition, a number change generally will be required on any transfer from a foreign node to a local central office
6. Ports will be provided at the T-1 level only.
7. Customer provided equipment used to connect to ISDN-PRI Bundle Service must meet Company requirements.

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Supplement No. 5

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 34

A. Product Bundles

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

ISDN - Primary Rate Interface (ISDN-PRI) Bundle (cont'd)

Regulations (cont'd)

8. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures utilized in the provision of ISDN-PRI Bundle Service render any equipment provided by a customer obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.
9. The customer must subscribe to services and specify each type of traffic that will be transported across the ISDN-PRI Bundle Service port (i.e., DID, DOD). All rates and regulations for these services will apply. The bundle is offered as flat rate voice with measured data. Usage charges generated by using ISDN-PRI will be measured and billed in accordance with the rates specified in this tariff.
10. Appropriate nonrecurring charges apply for installation of and changes to ports, T-1s and features ordered by the customer except as set forth in Rates and Charges following.

Rates and Charges

	<u>Monthly Rate</u>
<u>2-Year Term</u> <sup>1</sup>	
ISDN-PRI Bundle	\$575.00
ISDN-PRI Bundle with 20 DID Numbers	590.00
ISDN-PRI Bundle with 50 DID Numbers	595.00
ISDN-PRI Bundle with 100 DID Numbers	600.00
<u>3-Year Term</u> <sup>1</sup>	
ISDN-PRI Bundle	\$475.00
ISDN-PRI Bundle with 20 DID Numbers	490.00
ISDN-PRI Bundle with 50 DID Numbers	495.00
ISDN-PRI Bundle with 100 DID Numbers	500.00
<u>5-Year Term</u> <sup>1</sup>	
ISDN-PRI Bundle	\$425.00
ISDN-PRI Bundle with 20 DID Numbers	440.00
ISDN-PRI Bundle with 50 DID Numbers	445.00
ISDN-PRI Bundle with 100 DID Numbers	450.00

<sup>1</sup> Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 31

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 35  
Cancels Original Sheet 35

A. Product Bundles

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Commercial Voice Unlimited\*\*

(C)

General

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also includes the Subscriber Line charge and the Access Recovery Charge that is tarified in the appropriate FCC tariff.

Basic Bundle  
Single Party Flat Rate Access Line Call Forward  
Call Forward Busy  
Call Forward No Answer  
Call Waiting/Cancel Call Waiting Caller ID  
(Call Waiting ID) where applicable Three Way Calling  
Hunting

Regulations

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Commercial Voice Unlimited includes basic local service and non- basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

\*\*This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 31

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 36  
Cancels First Revised Sheet 36

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Commercial Voice Unlimited\*\*

(C)

Regulations (continued)

5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month, or one-year term basis.
10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
11. At the end of the one-year term, customers will be moved to the month to month pricing.

Rates and Charges

- Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- Unless otherwise stated elsewhere in this section, Connection Charges apply to the installation of individual components of the bundle.

**Monthly: Basic Bundle**

Monthly	\$33.00
One Year Term	\$28.00
Two Year Contract	\$28.00

\*\*This service is Grandfathered. Effective December 20, 2017 this service offering is limited to existing subscribers.

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 37  
Cancels Original Sheet 37

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Unlimited (Challenger)\*

(C)

General

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Local Exchange Network Access Line  
Unlimited Extended Area Service

Caller ID with Name  
Call Waiting/Cancel Call Waiting

Feature Package

\*66 Busy Number Redial  
\*69 Call Return  
Anonymous Call Block/Rejection  
Basic Call Forward  
Selective Call Forward

Speed Call 30  
Distinctive Ring  
3 Way Calling  
Call Forward Busy/No Answer  
Priority Call

Regulations

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the bundle without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

\* This service offering is limited to all existing subscribers at their existing locations.

(C)

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 38  
Cancels First Revised Sheet 38

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited (Challenger)\* (continued)

(C)

Regulations (continued)

- h. The bundle is offered on a month-to-month basis.
- i. The bundle will appear as a single line item on the bill.
- j. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- k. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- l. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- m. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- n. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 5. The cost of the service includes the Subscriber Line Charge.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 8. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - 9. All other applicable taxes and surcharges apply.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Fifth Revised Sheet 39  
Cancels Fourth Revised Sheet 39

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited (Challenger)\* (continued)

(C)

Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. Nonrecurring Service Order Charges do not apply.
- c. Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
First Revised Sheet 40  
Cancels Original Sheet 40

A. Product Bundles (continued)

Product bundles provide customers the option of subscribing to service packages that combine access line service with other features and services offered by or through the Company at a single bundle rate.

Product

Frontier Digital Phone Unlimited Plus (Challenger)\*

(C)

General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Unlimited Extended Area Service  
Caller ID with Name  
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting	Speed Call 30
*66 Busy Number Redial	Distinctive Ring
*69 Call Return	3 Way Calling
Anonymous Call Block/Rejection	Call Forward Busy/No Answer
Basic Call Forward	Priority Call
Selective Call Forward	

Regulations

- a. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
- b. The features and services, except those listed as non-regulated or federally tariffed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. The bundle is offered on a month-to-month basis.
- g. The bundle will appear as a single line item on the bill.

\* This service offering is limited to all existing subscribers at their existing locations.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Second Revised Sheet 41  
Cancels First Revised Sheet 41

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited Plus (Challenger)\* (continued)

(C)

Regulations (continued)

- h. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- i. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- k. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- l. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- m. Stay Connected Seasonal Offering <sup>1</sup> allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnect charges do not apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. Customer's line will be available for 911 calls only at the time of suspension.
  - 4. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
  - 5. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - 6. The cost of the service includes the Subscriber Line Charge.
  - 7. This service does not change any other terms and conditions of the product.
  - 8. Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
  - 9. All other applicable taxes and surcharges apply.

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 58

Telephone – PA P.U.C. No. 500

Section 1  
Fifth Revised Sheet 42  
Cancels Fourth Revised Sheet 42

A. Product Bundles (continued)

Product (continued)

Frontier Digital Phone Unlimited Plus (Challenger)\* (continued)

(C)

Rates and Charges

- a. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- b. Nonrecurring Service Order Charges do not apply.
- c. Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020.

\* This service offering is limited to all existing subscribers at their existing locations.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 47

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 43

A. Product Bundles (continued)

Product (continued)

Frontier Residential Unlimited Voice Service

General

The Frontier Residential Unlimited Voice Service is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	Call Waiting ID
Caller ID with Name	Anonymous Call Rejection
Unlimited Extended Area Service	Basic Voicemail
Call Waiting/Cancel Call Waiting	Touch Tone

Regulations

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually Tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- e. Customers may add or delete any features offered in the bundle without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. The bundle is offered on a month-to-month basis.
- h. The bundle will appear as a single line item on the bill.
- i. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- j. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 47

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 44

A. Product Bundles (continued)

Product (continued)

Frontier Residential Unlimited Voice Service (continued)

Regulations (continued)

- k. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America Domestic Price List.

Rates and Charges

- a. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- c. Frontier Residential Unlimited Voice Service is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 48

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 45

A. Product Bundles (continued)

Product (continued)

Frontier Unlimited Voice and Feature Bundle

General

The Frontier Unlimited Voice and Feature Bundle is a bundle offering available to residential customers. The bundle includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. This bundle also includes an unlimited long-distance component through Frontier Communications of America, Inc. The description and pricing for this component are located in the Frontier Communications of America, Inc. Domestic Price List.

Basic Bundle

Local Exchange Network Access Line	3 Way Calling
Caller ID with Name	Basic Call Forward
Unlimited Extended Area Service	Distinctive Ring
Call Waiting/Cancel Call Waiting	Priority Call
Call Waiting ID	*66 Busy Number Redial
Anonymous Call Block/Rejection	*69 Call Return
Basic Voicemail	Selective Call Acceptance
Touch Tone	Selective Call Rejection
Speed Call 30	Selective Call Forward
Wire Care (Non-regulated)	Directory Listing

Regulations

- a. The bundle is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the Tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing Tariff rules.
- d. Customers may add or delete any features offered in the bundle without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- f. The bundle is offered on a month-to-month basis.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 48

Telephone – PA P.U.C. No. 500

Section 1  
Original Sheet 46

A. Product Bundles (continued)

Product (continued)

Frontier Unlimited Voice and Feature Bundle (continued)

Regulations

- g. The bundle will appear as a single line item on the bill.
- h. The bundled rate includes all available Extended Area Service (EAS) calling, both mandatory and optional, in exchanges where EAS is offered.
- i. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- j. A customer selecting this bundle is required to subscribe to a Frontier Long Distance company and must purchase a qualifying long-distance bundle located in the Frontier Communications of America, Inc. Domestic Price List.
- k. Directory Listing Feature-Customer can pick from Additional Listing, Extra Line of Information, Non-Listed, Non-Published and Foreign Listing.
- l. Wire Care Services include work performed on or at the customer premises by the Utility or a Utility representative at the customer's request and is not covered by other charges. The Bundle includes work preparation, actual work, materials and cleanup. Frontier Wire Care covers all wiring, jacks, dispatch charges, labor and materials for each telephone line in the home. In addition, Frontier Wire Care covers any damage to the phone line that was caused by lightning, accidental customer damage and problem isolation within the home.

Rates and Charges

- a. All other surcharges and taxes apply and will be billed in addition to the bundle.
- b. An Activation charge of \$35.00 will replace the Initial Service Order and Central Office Connection Charge.
- c. Frontier Unlimited Voice and Feature Bundle is provided at the following rates:

Monthly Rate

Frontier Unlimited Voice and Feature Bundle	\$50.00
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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 10

Telephone – PA P.U.C. No. 500

Section 2  
Fourth Revised Sheet 1  
Cancel Third Revised Sheet 1

**1. Promotional Services**

A. Simply Unlimited Multiline Bundle Service Promotion

Beginning May 7, 2013 and extending until July 30, 2013, new Business broadband customers who purchase the Simply Unlimited Bundle; are eligible for the Multiline Promotion which provides the second and third Simply Unlimited Bundle for \$23.99/line/month. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the 2nd and 3rd line remain in effect.

B. Simply Unlimited Multiline Bundle – All Lines Promotion

Beginning June 21, 2013 and extending until September 15, 2013, new Business broadband customers who purchase the Simply Unlimited Bundle; are eligible to receive the first line at \$28.99 per month and any additional lines for \$23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

C. Simply Unlimited Multiline Bundle – All Lines Promotion

Beginning September 24, 2013 and extending until December 21, 2013, new Business broadband customers who purchase the Simply Unlimited Bundle; are eligible to receive the first line at \$28.99 per month and any additional lines for \$23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

D. Simply Unlimited Multiline Bundle – All Lines Promotion

Beginning December 23, 2013 and extending until March 21, 2014, new Business broadband customers who purchase the Simply Unlimited Bundle; are eligible to receive the first line at \$28.99 per month and any additional lines for \$23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

E. Simply Unlimited Multiline Bundle – All Lines Promotion Without Broadband

Beginning January 19, 2011 and extending until April 15, 2014, new Business customers who purchase the Simply Unlimited Bundle; are eligible to receive the first line at \$28.99 per month and any additional lines for \$23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 21

Telephone – PA P.U.C. No. 500

Section 2  
Fourth Revised Sheet 2  
Cancels Third Revised Sheet 2

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

**1. Promotional Services**

F. Simply Unlimited Multiline Bundle – All Lines Promotion Without Broadband

Beginning April 17, 2014 and extending until June 30, 2014, new Business customers who purchase the Simply Unlimited Multiline Bundle are eligible to receive the first line at \$28.99 per month and any additional lines for \$23.99 per month up to the 12 line max. This rate will apply for the duration of the one, two or three-year contracted term. All other Terms and Conditions of the bundle remain in effect.

G. Frontier Simply Unlimited Promotion

Beginning August 18, 2014 thru December 31, 2014 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

H. Frontier Simply Unlimited Promotion

Beginning January 1, 2015 thru March 31, 2015 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

I. Frontier Simply Unlimited Promotion

Beginning April 1, 2015 thru June 29, 2015 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

J. Frontier Simply Unlimited Promotion

Beginning July 1, 2015 thru December 31, 2015 new and existing business customers who subscribe to Frontier Simply Unlimited and commit to a one, two or three year term will receive the first line at \$29.99 and lines 2-12 at \$24.99. Customer must subscribe to the Frontier Simply Unlimited Long Distance plan through Frontier Communications of America as well as Broadband. This promotion offer is subject to the applicable termination liability for the individual products in the appropriate tariff/product guide.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 49

Telephone – PA P.U.C. No. 500

Section 2  
Original Sheet 3

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

**1. Promotional Services**

- K. Between August 22, 2021 and November 19, 2021, New fiber-based Frontier OneVoice customers who purchase a qualifying broadband service will be given a \$29.99 discount for the first local OneVoice line. Customers must agree to a two-year term that provides a two (2) year Price Protection Plan. Installation charges for this service will be waived. Promotion offered where technically feasible.

FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

Section 3  
First Revised Sheet 1  
Cancels Original Sheet 1

Directory Listings

1. GENERAL REGULATIONS

The following applies to light faced listings in the white pages (alphabetical section of the directory).

1. Only information necessary to identify the customer is included in these listings.
2. The Telephone Company may use abbreviations in listings when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired.
3. The Telephone Company may reject a residence listing which is judged to be business or advertising. The Telephone Company may reject a listing which it judges to be objectionable or fictitious and contrived.
4. Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.
5. A name made up by adding a term such as Company, Shop Agency, Works etc to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.
6. Listing charges date from the day the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.
7. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a non-published service customer in the directory or disclosing a non-published number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published listing service.
8. The Company reserves the right to forward the name, address and telephone number of non-published telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.
9. Non-published directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 13

Telephone – PA P.U.C. No. 500

Section 3  
Original Sheet 2

Directory Listings

2. COMPOSITION OF LISTINGS

1. Name

a. Business Service (If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.)

- a. The name of a subscriber
- b. The name of each business enterprise which the subscriber conducts
- c. The name of a corporation which is the parent or subsidiary of the subscriber

b. Residence Service

- a. The name of the subscriber
- b. Another authorized residential name
- c. Dual name listings for authorized by the subscriber i.e. Smith, Mary and John
- d. Name of a church that includes "parsonage", "rectory", "parish house", "church study" or a descriptor that indicates it is part of a domicile

2. Designation

A designation can be used on a business service to assist the public in calling but not to advertise the business

3. Address

Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address.

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FRONTIER COMMUNICATIONS COMMONWEALTH TELEPHONE COMPANY  
INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

Supplement No. 56

Telephone – PA P.U.C. No. 500

Section 3  
Ninth Revised Sheet 3  
Cancels Eighth Revised Sheet 3

Directory Listings

3. TYPES OF LISTINGS

1. Primary Listing - One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement.
2. Additional Listing - A general term to denote any listing, regardless of the form, in addition to the primary listing. It may be a second listing of the primary number with different name or a listing for a telephone number for the same customer service. It may also be a cross reference listing which is a referral without a telephone number to another listing i.e. JC Penney's see Penney's. A business class of service may have a residential additional listing in order to populate a record in the residential section of a directory.
3. Foreign Listing - A listing appearing in a directory other than the directory in which local exchange service is furnished or associated with a service provider that does not have an directory listing agreement in place.
4. Extra Line of Information - descriptive text that does not have a telephone number.
5. Non-Listed - A listing that is available in directory assistance but not printed in the telephone directory.
6. Non-Published – A telephone number that is not listed in either directory assistance or in the telephone directory.

4. RATES

	<u>Monthly Rate</u>		
	<u>Residential</u>	<u>Business</u>	
Additional Listing	\$6.00	\$14.00	(l)
Foreign Listing	\$6.00	\$6.00	
Extra Line of Information	\$5.50	\$14.00	(l)
Non-Listed	\$6.50	\$6.50	
Non-Published	\$7.00	\$7.00	

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Cancels First Revised Sheet 1

Reserved for Future Use

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Cancels First Revised Sheet 2

Reserved for Future Use

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Reserved for Future Use

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Reserved for Future Use

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Section 5  
Original Sheet 1

Custom Calling Services

Caller ID Service

1. Description

Caller ID is an optional central office software-based service offering which allows a Telephone Company subscriber the ability to view the calling party's telephone number on a subscriber-provided display unit. In cases where callers have either blocked their outgoing telephone number, or placed the call through an operator, the calling party's telephone number will not be displayed. In addition, Caller ID will only work when calls originate from and terminate within central offices connected by SS7 technology.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed, and non-published telephone numbers.

Caller ID subscribers also have the ability to automatically reject incoming telephone calls which have been blocked. Through Anonymous Call Rejection (part of Caller ID service), all incoming telephone calls which have the calling party's telephone number blocked will hear a recorded announcement indicating the Caller ID subscriber will not accept calls made from blocked telephone numbers; this is a free call. Blocked calls which are routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

Caller ID with Name is available as an optional add-on feature to Caller ID Service. This enhancement is offered to Caller ID subscribers at an additional monthly rate as indicated in Caller ID Service 6. Rates, following:

2. Service Availability

Caller ID is offered as an optional service to single party residential subscribers, single line business and multiple incoming line/trunk business subscribers. Caller ID is offered on a monthly subscription basis, and is provided only where facilities permit.

Caller ID with Name is available as an add-on service. The monthly charge is in addition to the monthly charge for Caller ID Service. Caller ID with Name is provided only where facilities permit.

3. Per-Line Blocking

Customers requesting Per-Liner Blocking will prevent the display of their telephone number or number and name on all outgoing calls. The Per-Line Blocking feature may be de-activated at any time by customers on a call-by-call basis through the activation of a special code. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by customers.

The Telephone Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking, at the same address for the same customer and line, will be completed at prevailing Telephone Company non-recurring service order rates. This non-recurring charge will be waived for victims of domestic violence, the staffs of domestic violence programs and/or agencies, and emergency services personnel, while performing their jobs.

Per-Line Blocking will not prevent the display of the originating telephone number or number and name to 9-1-1 emergency service providers.

Per-Line Blocking is not available on pay telephones.

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Cancels Seventh Revised Sheet 2

Custom Calling Services

Caller ID Service (cont'd)

4. Per-Call Blocking

Per-Call Blocking will prevent the display of a customer's telephone number or number and name on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge and is automatically placed on all telephone lines by the Telephone Company. Per-Call Blocking will not prevent the display of a telephone number or number and name to 9-1-1 emergency service providers.

Per-Call Blocking is also available to all pay telephones. Instructions on how to use Per-Call Blocking will be provided at each pay telephone location.

5. Special Provisions

In cases where Telephone Company customers are victims of domestic violence, or are representatives of domestic violence agencies, or are representatives of emergency service agencies, calls placed through a live operator in order to protect the identity of the calling party will be completed without the application of an operator service charge.

Qualifying customers may need to notify the Telephone Company to request this credit if the operator service charge cannot be waived at the time the call is being placed.

6. Rates

	<u>Non-Recurring Charge (Per Line)</u>	<u>Monthly Charge (Per Line)</u>	
Caller ID Service			
Residence	\$9.00	\$9.99	
Business	13.50	24.99	(I)
Per-Line Blocking*			
Residence	\$9.00	----	
Business	13.50	----	
Caller ID with Name			
Residence	\$9.00	\$13.75	
Business	13.50	29.00	(I)

\* Only applies to subsequent requests for Per-Line Blocking.  
Initial blocking is provided at no charge.

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Section 5  
Original Sheet 3

Custom Calling Services

Call Screening

1. Description

Call Screening is an optional service which intercepts calls delivered as 'unavailable', 'unknown' or 'out of area' to the subscriber's line. Any calls passing their name and/or number will not be intercepted by the Call Screening service.

When Call Screening intercepts an 'unavailable', 'unknown' or 'out of area' call, the service will play an announcement which indicates the subscriber does not accept calls from telemarketers and requests the subscriber's number be placed on the caller's do not call list. The recording advises callers other than telemarketers to either remain on the line or press 1 to be connected.

	Monthly Rate <u>Per Line</u>
Call Screening	\$5.99
Call Screening with Caller ID subscription	\$4.49

Custom Calling Services

Custom Calling Service provides for Call Forwarding, Call Waiting, Speed Calling, and Three-Way Calling in conjunction with individual line services. It is not available with pay telephone service.

Custom Calling Service and Fixed Call Forwarding require special central office equipment and are furnished only where facilities permit, in accordance with the currently available list of central offices. As Custom Calling Services and Fixed Call Forwarding becomes available in central offices, the current list will be updated to reflect these changes. Call Forward Busy and Call Forward Don't Answer are offered in limited areas where facilities permit, and do not have the same listed availability as other Custom Calling Services.

Descriptions

1. Call Forwarding

Call Forwarding permits a customer to have all calls to his telephone automatically directed to another telephone. The customer activates this feature by dialing a special code followed by the telephone number of the distant location. The customer deactivates this feature by dialing another code. A customer may initiate a call while a transferred call is in progress.

2. Call Waiting

A customer with this feature would be notified with a special tone when he is using his telephone that a call is waiting for his answer. He may operate his hookswitch which places the first party on "hold" and connects him to the new party. He would be able to switch back and forth between parties if he desires.

3. Speed Calling

A customer with this feature will be able to dial a selected group of numbers by dialing only a one digit number. Speed calling is available with an eight number capacity.

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Cancels Seventh Revised Sheet 4

Custom Calling Services

Custom Calling Services (cont'd)

Descriptions (cont'd)

4. Three-Way Conference

Three-Way Conference enables a customer to add a third party to a call already in progress.

4A. Sixteen-Way Conference

Sixteen-Way Conference enables a customer to have up to Sixteen parties on a call already in progress.

5. Call Forward Busy

Call Forward Busy forwards incoming calls to another pre-designated telephone number when the called line is busy.

6. Call Forward Don't Answer

Call Forward Don't Answer forwards incoming calls to another pre-designated telephone number when the called number is not answered in a specified number of rings. The number of specified rings is defined by the Telephone Company.

RATES

The charges are in addition to all other charges for service, and are applied on a per line basis:

	<u>Monthly Rates</u>		<u>Per Usage</u>	
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>
Call Forwarding	\$7.75	\$7.25		
Call Forward Busy/Don't Answer	\$7.75	\$7.25		
Call Forward Busy	\$7.75	\$7.25		
Call Forward Don't Answer	\$8.00	\$7.25		
Call Waiting/Cancel Call Waiting	\$9.50	\$24.00	(l)	
Speed Calling				
(8 number capacity)*	\$3.00			
(30 number capacity)	\$3.00	\$5.00		
Three-Way Conference	\$7.50	\$7.25	\$3.50 **	\$3.00 **
Sixteen-Way Conference	\$15.00			

7. Fixed Call Forwarding

With Fixed Call Forwarding, a customer establishes a local telephone number in an exchange remote from their permanent location. Callers dialing the FCF telephone number are automatically forwarded to the customer's permanent location. The customer subscribing to FCF is responsible for all toll calling accumulated on the FCF number. Toll calls are billed at the direct-dial toll rates.

Rates - Fixed Call Forwarding

	<u>Monthly Rates</u>	
	<u>Residence</u>	<u>Business</u>
Fixed Call Forwarding	\$25.00	\$26.00

\* This service is grandfathered.

\*\* A monthly cap of \$15.00 for all Usage sensitive features except Call Trace.

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Custom Calling Services

CUSTOM CALLING SERVICE (cont'd)

Descriptions (cont'd)

8. Call Forward Deluxe

Call Forward Deluxe combines Call Forwarding with remote access capability. In addition to the current Call Forwarding features access method, Call Forward Deluxe provides customers access from any touch-tone telephone. The customer will dial a Call Forward Deluxe access number and then be guided by voice prompts to enter required information, including Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Call Forward Deluxe is only offered on a monthly subscription basis.

RATES

Call Forward Deluxe charges are in addition to all other charges for service, and are applied on a per line basis.

	<u>Installation Charge #</u>	<u>Monthly Rates</u>	
Call Forward Deluxe		\$6.00	(1)

# In addition to non-recurring charges.

9. Call Waiting Conference

Call Waiting Conference provides conference functionality to subscribers of Call Waiting. This feature allows the subscriber of Call Waiting to join a calling party onto a call already in process.

Call Waiting Conference is available to residence and business customer on a pay-per-use basis.

RATES

Call Waiting Conference charges are in addition to all other charges for service, and are applied on a per line basis.

	<u>Installation Charge #</u>	<u>Per Usage Rate Business Residence</u>
Call Waiting Conference	\$0.75	\$0.75

# In addition to non-recurring charges.

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Section 5  
Original Sheet 6

Custom Calling Services

CUSTOM CALLING SERVICE (cont'd)

Descriptions (cont'd)

10. Custom Calling Feature Packages

Custom calling feature packages provide subscribers with the option of having an array of the calling features as described in this tariff at a single rate.

Feature packages are available to residential service customers at the monthly rates listed below.

Custom Calling Feature Package charges are in addition to all other charges for service, and are applied on a per line basis.

<u>Package</u>	<u>Rate</u>
<b>Essential</b>	
Caller ID	\$11.99
Call Waiting	
Call Forwarding	
Three-Way Conference	
<b>Choice</b>	
Caller ID	\$17.99
Call Waiting	
Call Forwarding	
Three-Way Conference	
Repeat Call	
Speed Calling	
Call Block	
Priority Call	
Voice Mail	
<b>Complete</b>	
Caller ID	\$22.99
Call Waiting	
Call Forwarding	
Three-Way Conference	
Repeat Call	
Speed Calling	
Call Block	
Priority Call	
Voice Mail	
Select Call Forwarding	
Personal Ringing Service	
Call Forward Deluxe	

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Original Sheet 7

Custom Calling Services

Personal Ringing Service

1. Description

Personal Ringing Service enables an individual line subscriber to have up to three telephone numbers (referred to as “Dependent” numbers) assigned to one dial tone line in addition to the main number (referred to as the “Master” number). The quantity of Personal Ringing Service numbers available to customers rests solely with the Telephone Company. Each number, when dialed, will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Personal Ringing Service and Call Waiting. Personal Ringing Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Personal Ringing Service is only offered on a monthly subscription basis.

2. Explanation of Terms

a. Master Number

Main telephone number provided with the dial tone line and associated with incoming and outgoing calls.

b. Dependent Number

Additional telephone number (associated with the Master telephone number) that is used for incoming calls only and cannot be used for outgoing calls.

c. Distinctive Ringing and Distinctive Call Waiting Tone

Ring and Call Waiting tone patterns assigned to a Dependent number to distinguish incoming calls from those of the Master number.

3. Regulations

- a. Personal Ringing Service is furnished only from central offices where facilities are available, as determined by the Telephone Company.
- b. Personal Ringing Service is provided only where, in the judgment of the Telephone Company, Personal Ringing Service is compatible with the type of service with which it is to be associated.
- c. As facilities permit, a customer can select up to three Dependent numbers which are assigned to the Master number.
- d. The ringing and tone patterns associated with the Master and Dependent numbers shall be assigned solely at the discretion of the Telephone Company.
- e. When a call is in progress, any incoming calls will receive a busy signal, unless the Personal Ringing Service customer also subscribes to Call Waiting.

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Original Sheet 8

Custom Calling Services

PERSONAL RINGING SERVICE (Cont'd)

3. Regulations (Cont'd)

f. Personal Ringing Service subscribers will be entitled to one White Pages directory listing option per Dependent number as part of the Basic offering. The subscriber may choose one of the following listing options per Dependent number at no additional charge:

- > Listed Number
- > Non-Published Number
- > Non-Published but Directory Listed Number

(Note: Non-Published and Non-Published but Directory Listed Number regulations and charges for the Master number are covered in other Sections of this Tariff.)

g. "Collect" and "bill to a third number" calls may be charged to Dependent numbers. Calls charged to Dependent numbers will be billed to the Master telephone number. Additional charges for "collect" and "bill to a third number," as covered in this Tariff apply.

h. Personal Ringing Service customers who also subscribe to Call Forwarding must choose one of the following Call Forwarding arrangements at time of subscription.

- 1) Calls to Dependent and Master telephone numbers are forwarded to the same telephone number when Call Forwarding service is activated.
- 2) Calls to the Master telephone number only are forwarded when Call Forwarding service is activated. Calls to Dependent number(s) will continue to ring and may be answered at the subscriber's premises.

i. Changes in the Call Forwarding arrangement will be subject to a Product/Service Charge covered below.

j. Personal Ringing Service will not be provided on lines equipped with Telephone Company-provided hunting arrangements.

k. Personal Ringing Service may not be compatible with all types of customer-provided telephone equipment.

l. Personal Ringing Service charges will be billed to the Master number.

m. All charges associated with Personal Ringing Service are the responsibility of the customer of record, including but not limited to "bill to a third number" and "collect" charges.

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 First Revised Sheet 9  
 Cancels Original Sheet 9

Custom Calling Services

PERSONAL RINGING SERVICE (Cont'd)

4. Rates

a. Nonrecurring Charges

The following Product/Service Charges apply to establish or change Personal Ringing Service.

Ringing Service Product/Service Charges apply in addition to applicable charges for other work being performed.

	<u>Product/Service Charge (1)</u>	
	<u>Residence</u>	<u>Business</u>
Establish Personal Ringing Service Dependent number, per order	\$9.00	\$13.50

(1) For subscription requests received within a 90 day period following the initial availability of Personal Ringing Service central office facilities, the Telephone Company will waive the Product/Service Charge for the establishment of Personal Ringing Service.

<u>Product/Service Charge (**)</u>		
	<u>Residence</u>	<u>Business</u>
Change Call Forwarding arrangement on Personal Ringing Service, per change	\$9.00	\$13.50
Change standard ringing and associated tone patterns of Dependent numbers, per change	\$9.00	\$13.50

(\*\*) Applies to customers who have previously established Personal Ringing Service. These charges are not subject to any waiver stated in this or any other Sections of this Tariff.

b. Monthly Rates

1. The following monthly rates, and the Product/Service Charges specified, apply to Personal Ringing Service and are in addition to the rates and charges applicable to the associated service.

		<u>Monthly Rate</u>	
(i)	Residence		
	First Dependent Number	\$2.95	
	Second Dependent Number*	2.95	
	Third Dependent Number*	2.95	
(ii)	Business		
	First Dependent Number	5.95	(I)
	Second Dependent Number*	5.95	(I)
	Third Dependent Number*	5.95	(I)

\*Where available

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Section 5  
Second Revised Sheet 10  
Cancels First Revised Sheet 10

Custom Calling Services

Advanced Custom Calling Services

1. General

The Telephone Company offers the following advanced custom calling services to its one-party residential and business customers. Services are offered where facilities permit.

Call Return (\*69)

A service to automatically dial the number of the last incoming call. (C)

Busy Number Redial

A service to redial a busy number for up to 30 minutes or until the call is completed. (C)

Call Trace

By activating a code, the customer supplies the Telephone Company with a number to be supplied to law enforcement authorities for prosecution as a possible source of harassing calls. (C)

Selective Call Forward

A service allowing customers the option of forwarding certain calls to another telephone number. (C)

Priority Call

A service allowing the customer the option of identifying up to six callers by a distinctive incoming ring. (C)

Call Block

A service allowing the customer the ability to block up to six telephone numbers at any one time. (C)

Selective Call Acceptance

A service that allows the customer to program their phone to accept 12 calls from any number they place on the acceptance list. When this service is turned "on", any callers on this list will ring through, all other callers will hear an announcement saying: You are currently not accepting Calls. (C)

Selective Call Rejection

Selective Call Rejection allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an unknown caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing \*60 or 1160 from a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement. (C)

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Section 5  
First Revised Sheet 10.1  
Cancels Original Sheet 10.1

Custom Calling Services

Advanced Custom Calling Services (Continued)

1. General (continued)

The Telephone Company offers the following advanced custom calling services to its one-party residential and business customers. Services are offered where facilities permit.

Multiple Simultaneous Call Forward

This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI. (C)

Anonymous Call Block

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call block can reject anonymous calls. Upon dialing a specific code, Caller ID Plus Name subscribers can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing \*77 and can be deactivated by dialing \*87. ACR is included with Caller ID Plus Name only. A call can be completed to a Caller ID Plus Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name. (C)

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Sixth Revised Sheet 11  
Cancels Fifth Revised Sheet 11

Custom Calling Services

Advanced Custom Calling Services (Cont'd)

2. Rates and Regulations

Monthly charges shown below are on a per line-equipped basis.

Product/Service Nonrecurring Charges specified in the tariff apply for the activation of services being ordered on a monthly fee basis.

Customer Satisfaction Guarantee - When customers have access to advanced custom calling services on a usage-sensitive basis, the Company will issue a one-time credit to a customer's account for all feature activations covering a period of thirty (30) days following the initial (first time) billing of any usage-sensitive services if the customer is dissatisfied in any way with the usage-sensitive advanced calling services provided by the Company.

In addition, the Company will issue a one-time credit to a customer who reports unauthorized or fraudulent activation of usage-sensitive Advanced Custom Calling Services; in this case, the customer will also be offered the option of blocking activation of the services.

The customer has the right to request that access to usage-sensitive Advanced Custom Calling Services be blocked by the Company. Initial blocking will be provided at no charge. There is no charge for services to be unblocked. Subsequent re-blocking requests will be charged a Subsequent Service Order charge as specified in the Tariff.

(per line equipped)	<u>Monthly</u>		<u>Per Usage</u> <sup>1</sup>		
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>	
Call Return (*69)	\$5.00	\$5.00	\$3.50	\$3.00	(l)
Busy Redial (*66)	4.00	4.00	3.50	3.00	(l)
Call Trace <sup>2</sup>	N/A	N/A	6.75	6.50	
Priority Call	3.75	4.00	N/A	N/A	
Call Block	4.50	4.50	N/A	N/A	
Selective Call Forward	4.50	4.50	N/A	N/A	
Selective Call Acceptance	4.50	4.50	N/A	N/A	
Selective Call Rejection	4.50	4.50			
Multiple Simultaneous Call Forward	N/A	11.00			
Anonymous Call Rejection	6.00	6.50			(l)

<sup>1</sup> Per usage charges indicate no monthly fee is applied, unless indicated otherwise.

<sup>2</sup> Call Trace has a monthly cap of \$32.50.

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Section 6  
First Revised Sheet 1  
Cancels Original Sheet 1

Miscellaneous Service and Equipment

(C)

1. Convenience Fee

(C)

A. General

(C)

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing.

B. Regulations

(C)

This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

C. Rates and Charges

(C)

Convenience Fee, per occurrence                      \$10.00

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Cancels Original Sheet 2

Miscellaneous Service and Equipment

2. Duplicate Bill Charge

A. General

A printed copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit. A Duplicate Bill Charge will apply for providing a printed copy of current and/or previous months' billing.

B. Rates and Charges

	<u>Residence</u>	<u>Business</u>
Duplicate Bill Charge, per copy of bill requested	\$5.00	\$5.00

3. Digital Billing

(C)

A. General

Digital billing provides a complete version of the bill, including bill detail, bill messages and inserts. Digital billing is available online, by email and in mobile app. Digital billing customers will receive the digital bill based on preferences managed by the customer, including a notification when the bill is ready to view. Upon election to digital billing, the paper version will be discontinued. If a customer elects to receive both the digital bill and a paper bill, a monthly charge will apply. Digital bill payment and auto pay can also be managed online, in mobile app, or with Frontier's automated phone system.

(C)

(C)

B. Rates and Charges

	Monthly Rate		
	<u>Residential</u>	<u>Business</u>	
Rate for Digital Billing with Duplicate paper bill	\$5.00	\$5.00	(C)

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